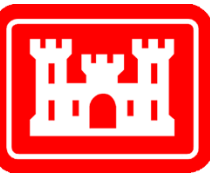




Shoreline Management Tool



A *shoreline use permit and licensing system* involving multiple USACE Divisions: *Operations and Real Estate*.

SLM Background

1

Established regional permit and license business processes derived from *Lean Six Sigma methodologies*

2

Incorporated *regional permit and license facility types, fee structures, and document templates*

3

Replaced multiple field office permit and license management systems with *one USACE enterprise web application solution*

Standardized business process for permitting and licensing



Provides excellent high-volume document management



Increases transparency between Operations & Real Estate divisions



Reduces permit processing time



Highlights opportunities for process improvement



Enhances permit activity tracking tools



SOFTWARE DEVELOPMENT



Mobile responsive application
(tablets/phone)



Developed with ReactJS and Material-UI (used by Google, Facebook, Netflix, +more)

FUTURE PLANS



Migrate the application to the Cloud



Continuous delivery of incremental software releases



Incorporate online permit payments with Pay.GOV



Develop an online customer portal for shoreline permit processing



During FY 2019, **SLM** collected more than **\$2.1 million** in project and treasury fees.

PERFORMANCE METRICS

